



“Enhanced *photo-based* communication nearly eliminates chair side adjustments & remakes”

Doctor,

How can we eradicate chair side adjustments and remakes?

As part of our **QC CERTIFIED™** process we have analyzed, documented and monitored thousands of cases. Doing so, we have compiled a tremendous amount of data regarding case success and failure. Although there are several contributing factors to case success we have uncovered the most critical factors being the impression for it is the **ONLY “blue-Print”** we have to fabricate the restoration.

Our **QC CERTIFIED™** process identifies potentially problematic cases in our initial tasking stage. It is at this point a **CRITICAL DECISION** must be made:

- Block out, grind and manipulate the model the best we can and “make the case”.
- Photograph the case, contact the Doctor and proceed as advised.

We have found **NOT ALL Doctors want this handled in the same manner.**

Many Doctors request we simply make the case understanding there may be a nominal amount of chair-side adjustments and/or preparation relief to seat the restoration while others want to discuss the case and proceed accordingly. In an effort to please each of our accounts specific to **THEIR NEEDS** we are now capable of entering **YOUR** preferences in **YOUR** personal account file. This means...each & every case is earmarked with your desire regarding identified possibly problematic cases as well as several other critical points of interest. (*Please see B.I.C.S & Preferences booklet enclosed*)

Additionally, our QC team photographs these potentially problematic cases under a high-power microscope – camera. **UPON YOUR REQUEST OR PREFERENCE** these photos are emailed to you directly for review and case discussion...nearly eliminating chair-side adjustments and remakes.

I am confident you will find this process beneficial in improving case success!
Please select **YOUR preference** below and simply fax to 315.797.6165 ATTN: Danielle or mail it with your next case.

The following are the basic three (3) options in these scenarios.

- I DO NOT want the Laboratory to fabricate restorations on questionable impressions / models. Please photograph the case, email it to me for review and contact me directly by phone.
- I DO NOT want the Laboratory to fabricate restorations on questionable impressions / models. Please call me to discuss case further before proceeding.
- Please “*make the case*”. Do your best with the impression / model you have.

Thank you for trusting Biogenic with your patients restorations...we truly appreciate your business,

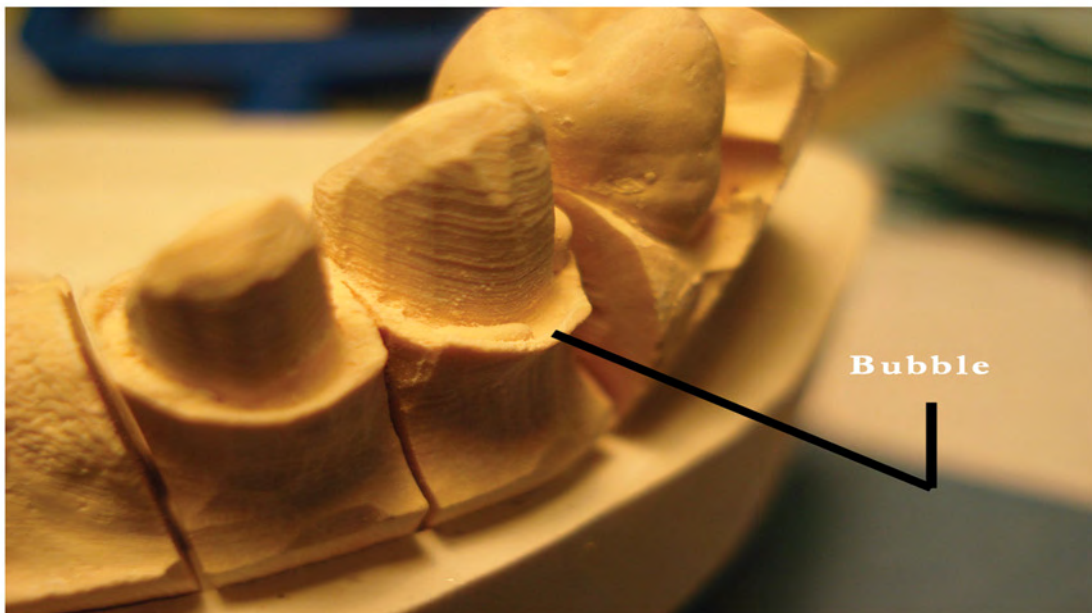
Biogenic Dental Corporation

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Multiple bubbles. We can ground out. Restoration will fit die...most likley cause open margins in mouth.



***Voids causing bubbles in model.
Can scrape and complete however
will cause open margins in mouth***

